

Lettable Standard



We warmly welcome you to your new home.

Your home will be:

- ✓ **Clean**
- ✓ **Safe**
- ✓ **Secure**

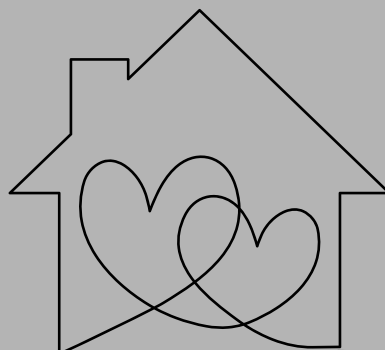
This information describes the condition you can expect your home to be in when you move in. This is also known as our lettable standard.

Before you move in, we'll ensure your home doesn't have any damp or mould. If we find any issues, we'll treat them, including any damp or mould related repairs before your tenancy begins. We'll then stay in contact and monitor for 12 months to ensure no new issues arise.

Clean

We will:

- ✓ Clean your home and sanitise kitchen and bathroom floors.
- ✓ Treat any damp or mould.
- ✓ Remove any debris and rubbish, and trim gardens.
- ✓ Provide a new shower curtain if your home has a shower.



Safe

We will:

- ✓ Replace damaged paving, to one row, on main paths around the property and remove any trip hazards.
- ✓ Repair or remove any hard surfaces previously put in for parking a vehicle.
- ✓ Carry out gas and electricity checks, including smoke alarms.
- ✓ Make your property watertight.
- ✓ We will ensure your home is free from damp or mould.

Secure

We will:

- ✓ Ensure front and back doors are in a satisfactory condition and offer an acceptable level of security.
- ✓ Replace front and back door locks and provide keys to any external storerooms.
- ✓ Repair or replace missing or damaged flooring, and check it is secure and without any rot.
- ✓ Fit restrictors to all windows and ensure all window frames and opening casements are in a satisfactory condition and offer an acceptable level of security.
- ✓ Ensure all wall and ceiling plaster is intact where visible and repaired, if necessary, with the exception of small cracks and holes that are the tenant's responsibility.