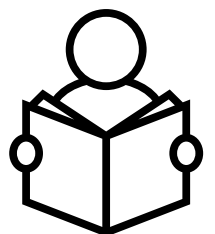


# Help with damp, mould and condensation

Help for people who are worried about damp, mould and condensation in their homes.



This is an easy read guide

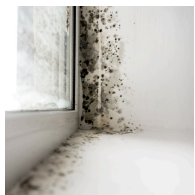




What is condensation?

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# What is condensation?



Condensation happens when warm air touches colder areas of the house.



You might see condensation on windows, walls or mirrors. It looks like tiny drops of water.



Condensation can also happen when there is not enough **ventilation**.

**Ventilation** means letting fresh air into your home and letting old, damp air out.



If condensation isn't cleaned up, it can create damp and mould. This can damage your home and cause health problems.

# What is mould?



Mould grows in warm wet places. It can grow on windows, walls, ceilings, or furniture.



Mould looks like black, green, or white spots and it might have a strong smell.



Living in a home with damp and mould is bad for your health.



If you are cleaning mould, use vinegar and warm water. Don't use bleach because this can make the problem worse.



# What is damp?



Damp is when you get wet patches on walls, floors and ceilings.



Damp can be caused by damages like leaking pipes or damaged roofs.



Damp can make mould grow in your home.

# Stopping condensation around your home



Use a **dehumidifier**.

A **dehumidifier** is a machine that catches water that's in the air in a container so it can be emptied down the drain.



Dry your washing outside on a warm, sunny day.



Keep furniture away from radiators.



Keep your home warm when it's cold outside.

# Stopping condensation when you're cooking



Keep lids on pans.



Open the windows in your kitchen.



Keep your kitchen door closed.



Turn on the extractor fan.

# Stopping condensation when you're bathing



Wipe away any condensation on mirrors and windows.



Open the windows in your bathroom.



Keep the bathroom door closed.



Turn on your extractor fan.

# What to do if you can't get rid of mould and damp



If mould in your home won't go away or you have damp patches in your home, please contact us.



You can contact us by calling 0161 686 8000.



We will help you with the issue and work out what needs to be done so that we can fix the problem for you.



We may need to visit your home so that we can understand how to fix the problem.