

Flooding fact sheet: Information for businesses

Business and commercial premises

- If the premises have been flooded or water damaged the electrical/gas installation should be checked by a competent person prior to reconnection;
- Any electrical plant machinery equipment which has been affected should not be used unless checked and verified safe by a competent person;
- If the heating system for the premises is affected it should be checked by a competent person before being brought back into use;
- If you have portable heaters, space heaters etc to dry out your premises, ensure that they are positioned in well ventilated areas away from combustible materials;
- If the premises are provided with a fire safety system such as fire alarms or emergency lighting systems, it is recommended that they are checked and tested by a competent engineer prior to the reoccupation of the premises;
- If you have hazardous materials or substances on your premises which have been affected by water, you should seek specialist advice prior to disposal;
- To avoid the threat of arson, you should ensure that your premises are secure if unoccupied. Where damaged goods, equipment etc are removed, it is recommended that they are stored away from any building in a secure place or in a secured skip;
- Prior to re-occupation of your premises it is advised that risk assessments are reviewed or undertaken to ensure the safety of all employees in your workplace. You should also check your fire exits and escape routes to ensure that they can be used prior to occupation;
- If your premises have structural damage which may be a danger as a result of flooding or storm damage, you should contact your local authority prior to occupation.
- If you have any fire safety concerns, please do not hesitate to contact Greater Manchester Fire and Rescue Service on 0800 555 815
- Businesses are advised to speak to insurers before disposing of any flood damaged material
- Businesses are advised to speak to their respective Local Authority regarding waste disposal
- Public Health England (PHE) provide useful information regarding recovering from flooding:
<https://www.gov.uk/government/collections/flooding-health-guidance-and-advice>
- Businesses are advised to sign up to Floodline Warnings Direct by going to the Environment Agency website www.fwd.environment-agency.gov.uk or by calling Floodline on 0345 988 1188

Manchester Business Continuity Forum (MBCF)

The Manchester Business Continuity Forum is a partnership in Greater Manchester which is a source of free business continuity training and advice and information to help improve your organisations resilience.

A Business Continuity Toolkit, top-tips, and plan templates can be found on:
<http://www.manchester.gov.uk/mbcf>

Water supply

United Utilities have advised that water bills may be suspended for businesses who have been forced from their premises due to flooding.

Customers who have been forced to move out can make contact with United Utilities on 0345 072 6072

Helpful Contacts

BBC Radio Manchester

<https://www.bbc.co.uk/radiomanchester> Tune in to 95.1FM

Electricity North West

Why is my power off?

Emergency contact number 105

www.enwl.co.uk

Environment Agency

<https://www.gov.uk/government/organisations/environment-agency>

Greater Manchester Fire and Rescue Service

www.manchesterfire.gov.uk

Contact centre: 0800 555 815

Floodline

0345 988 1188

Gas (24 hour emergency service and gas escapes)

0800 111 999

Public Health England (PHE)

<https://www.gov.uk/government/collections/flooding-health-guidance-and-advice>

Government website

www.gov.uk

Greater Manchester Prepared website

www.gmemergencyplanning.org.uk

Manchester Evening News

www.manchestereveningnews.co.uk

Met Office

www.metoffice.gov.uk

NHS 111

(24 hour confidential health advice and information)

111 <https://111.nhs.uk/>

Police (non emergency)

www.gmp.police.uk

For non emergencies call 101

British Transport Police

www.btp.police.uk

Contact: 0800 405040

United Utilities (24 hour emergency service)

0345 672 3723

Contact details for Greater Manchester Local Authorities

We've put together a number of other contacts that may be useful in an emergency

Bolton Council	01204 333333	Office hours	Salford City Council	0161 793 2500	Office hours
	01204 336900	Out of hours		0161 794 8888	Out of hours
Bury Council	0161 253 5000	Office hours	Stockport Council	0161 474 5555	
	0161 253 6606	Out of hours	Tameside Council	0161 342 8355	Office hours
Manchester City Council	0161 234 5000	Office hours		0161 342 2222	Out of hours
	0161 223 7222	Out of hours	Trafford Council	0333 003 5865	Office hours
Oldham Council	0161 770 2222			0161 912 2020	Out of hours
Rochdale Council	0300 303 0420		Wigan Council	01942 404364	Office hours
				01942 404040	Out of hours